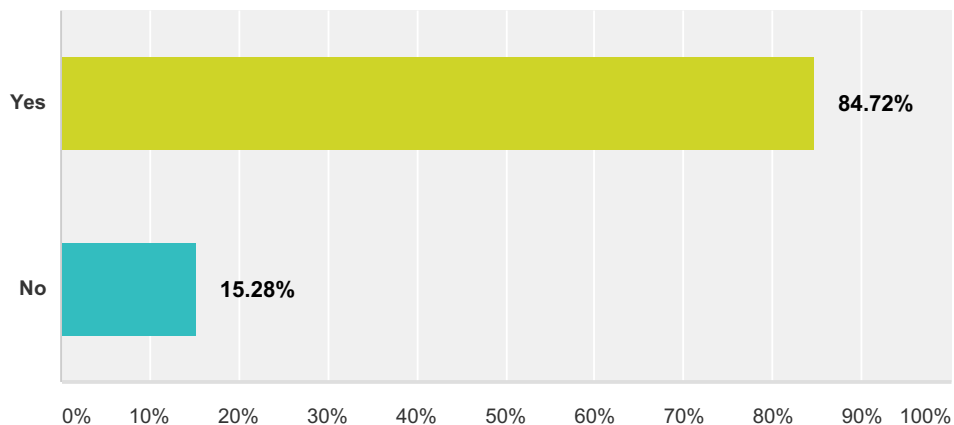


2014/15 VR Client Satisfaction Survey

Q1 Are you currently employed?

Answered: 72 Skipped: 0



Answer Choices	Responses
Yes	84.72% 61
No	15.28% 11
Total	72

#	If yes, where?	Date
1	TJ Osborn Construction	12/31/2014 9:44 AM
2	All Seasons Management	12/30/2014 4:18 PM
3	Nebraska Auto Auction	12/30/2014 9:12 AM
4	Petro	12/26/2014 1:10 PM
5	Sunmart	12/26/2014 12:55 PM
6	Country Meadows	12/23/2014 4:08 PM
7	Chips Restaurant and Bar	12/23/2014 4:03 PM
8	Werner Enterprises	12/23/2014 3:05 PM

2014/15 VR Client Satisfaction Survey

9	Elite Professionals	12/19/2014 11:05 AM
10	Experience Works/State of Nebraska	12/18/2014 4:47 PM
11	Fairfield Marriott	12/18/2014 4:00 PM
12	ABC Supply Company	12/18/2014 12:05 PM
13	Lincoln Surgical Hospital	12/18/2014 11:51 AM
14	Pinnacle Arena through ManPower	12/16/2014 5:00 PM
15	A&G	12/12/2014 3:46 PM
16	First Care Home Health & Aging Partners	12/8/2014 4:36 PM
17	Self Employed	12/8/2014 3:56 PM
18	Nebraska Auto Auction	12/8/2014 11:45 AM
19	Chartwells (Concordia University)	12/3/2014 4:24 PM
20	Russ' Market	12/3/2014 3:27 PM
21	St. Elizabeth Hospital	12/1/2014 3:07 PM
22	Select Van and Storage	11/26/2014 1:25 PM
23	UNL Parking and Transportation Services	11/25/2014 3:07 PM
24	Hy-Vee	11/21/2014 4:49 PM
25	Red Raven Daycare	11/18/2014 3:38 PM
26	Adventure Academy	11/17/2014 12:09 PM
27	Home Depot	11/11/2014 2:54 PM
28	Valentino's & Goodwill	11/11/2014 2:21 PM
29	Walmart	11/10/2014 2:33 PM
30	Shoemaker's Shell Truck Stop	11/10/2014 2:07 PM
31	Shoemaker's Truck Stop	11/10/2014 1:20 PM
32	Salvation Army	11/10/2014 1:09 PM
33	University of Nebraska-Lincoln	11/7/2014 1:59 PM
34	Walmart	11/6/2014 9:10 AM
35	Service Specialists	11/5/2014 4:11 PM

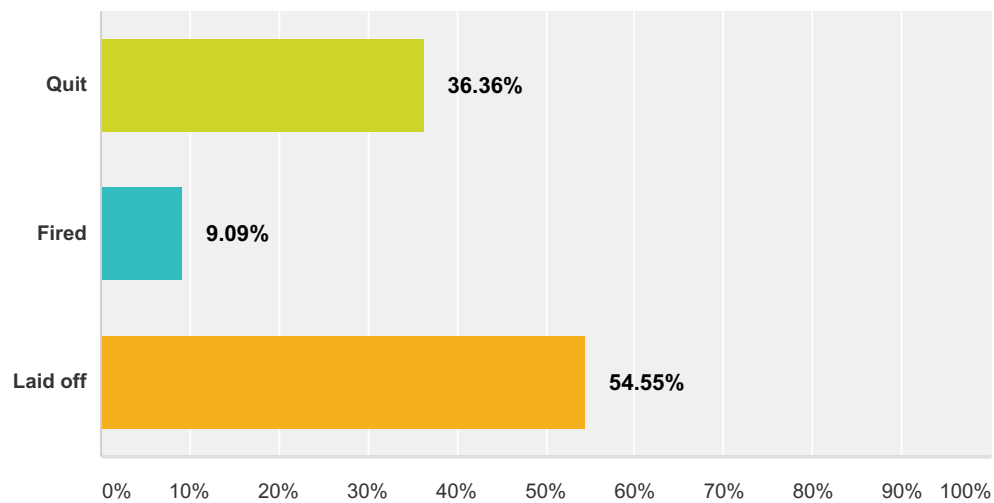
2014/15 VR Client Satisfaction Survey

36	Self Employed	11/5/2014 12:17 PM
37	Graham Tire	11/3/2014 3:12 PM
38	Nebraska Heart Hospital	10/24/2014 4:55 PM
39	Applebee's	10/20/2014 1:55 PM
40	Beatrice Development Center	10/20/2014 1:51 PM
41	TCW	10/16/2014 12:12 PM
42	Private Person	10/16/2014 9:52 AM
43	Super Saver	10/14/2014 2:55 PM
44	Walmart	10/14/2014 12:02 PM
45	Nelnet	10/14/2014 11:42 AM
46	Dell	10/14/2014 11:34 AM
47	Designs by Nelson	10/13/2014 10:50 AM
48	Nannying & YMCA	10/10/2014 4:40 PM
49	Summit Care & Wellness	10/10/2014 1:39 PM
50	Labor Max	10/10/2014 9:58 AM
51	McDonald's	10/8/2014 1:46 PM
52	Hy-Vee	10/7/2014 4:47 PM
53	Lincoln Carpenter Union #1055	10/6/2014 10:40 AM
54	Saunders House	10/3/2014 10:39 AM
55	Roehr's Machinery	10/3/2014 10:27 AM
56	Lincoln Building Services	10/2/2014 3:58 PM
57	Bryan LGH East	10/2/2014 12:46 PM
58	Self Employed	10/2/2014 12:00 PM
59	Pinnacle Bank Arena	10/2/2014 10:52 AM
60	Walmart	10/1/2014 3:18 PM
61	Bryan Medical Center	10/1/2014 9:59 AM

2014/15 VR Client Satisfaction Survey

Q2 If not, did you quit, were you fired or laid off?

Answered: 11 Skipped: 61

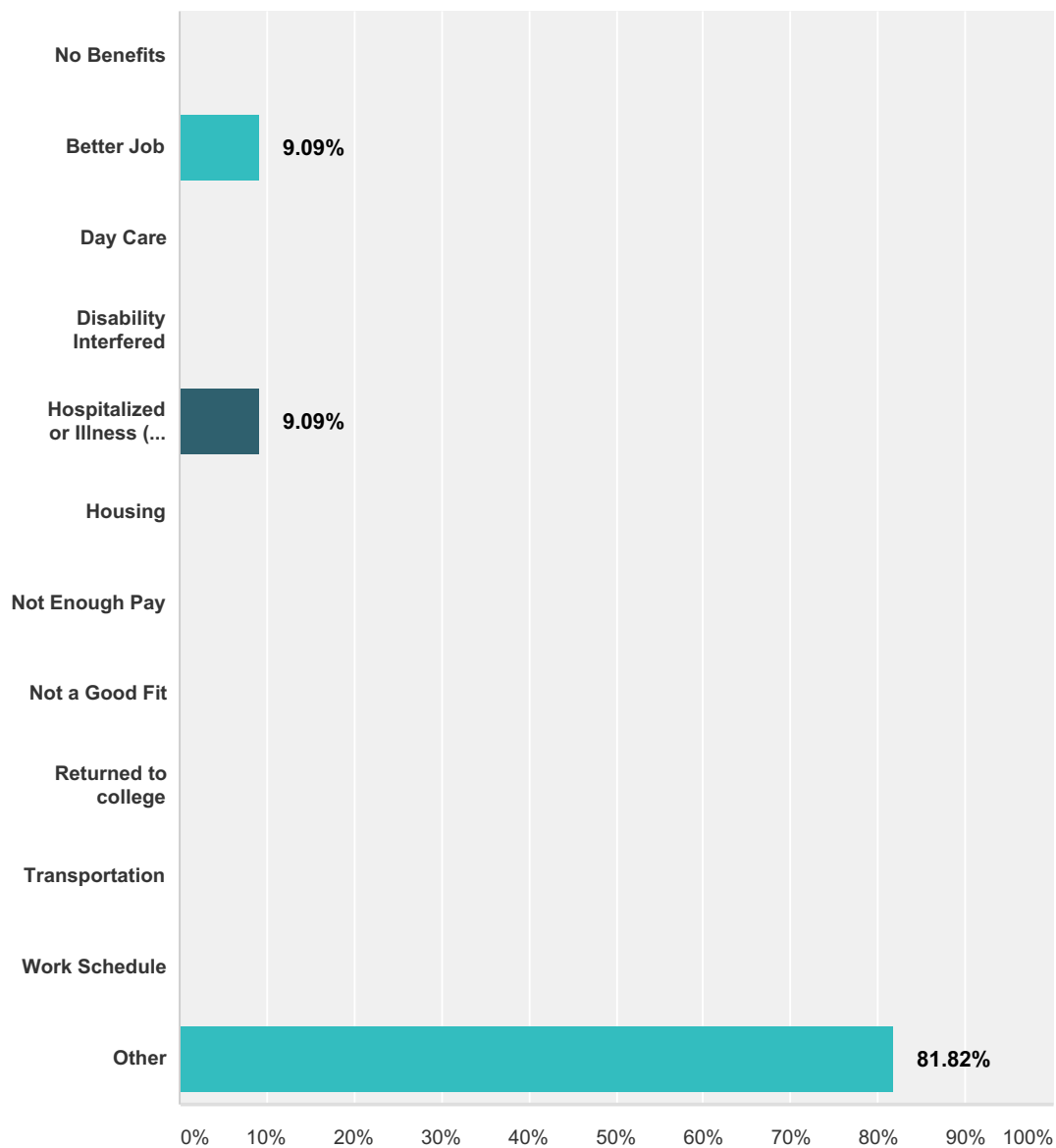


Answer Choices	Responses	
Quit	36.36%	4
Fired	9.09%	1
Laid off	54.55%	6
Total		11

Q3 Can you tell me why you (quit, were fired, were laid off)?

Answered: 11 Skipped: 61

2014/15 VR Client Satisfaction Survey



Answer Choices	Responses
No Benefits	0.00% 0

2014/15 VR Client Satisfaction Survey

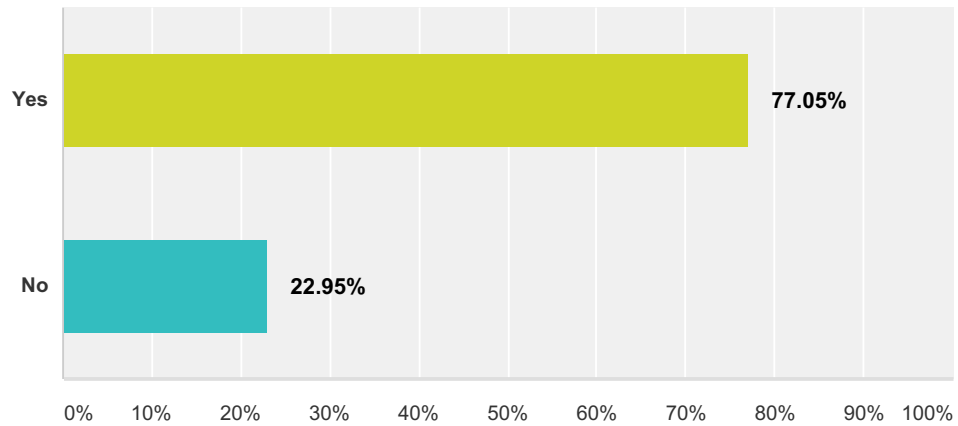
Better Job	9.09%	1
Day Care	0.00%	0
Disability Interfered	0.00%	0
Hospitalized or Illness (Not disability related)	9.09%	1
Housing	0.00%	0
Not Enough Pay	0.00%	0
Not a Good Fit	0.00%	0
Returned to college	0.00%	0
Transportation	0.00%	0
Work Schedule	0.00%	0
Other	81.82%	9
Total		11

#	Specify Other Reason	Date
1	It was a seasonal job and it ended. He is hoping to go back in the spring.	12/16/2014 10:24 AM
2	Seasonal job.	12/12/2014 3:30 PM
3	It is what the company considers standard procedures.	12/1/2014 11:25 AM
4	Consumer and supervisor were not getting along.	11/11/2014 3:59 PM
5	Son took over job.	11/4/2014 4:21 PM
6	Due to budget reasons.	10/24/2014 3:24 PM
7	Grant ended.	10/20/2014 4:00 PM
8	The boss quit answering the phone, so consumer could find out when they were supposed to work again.	10/16/2014 10:40 AM
9	Not sure why.	10/7/2014 5:00 PM

2014/15 VR Client Satisfaction Survey

Q4 Does your job meet your current needs?

Answered: 61 Skipped: 11

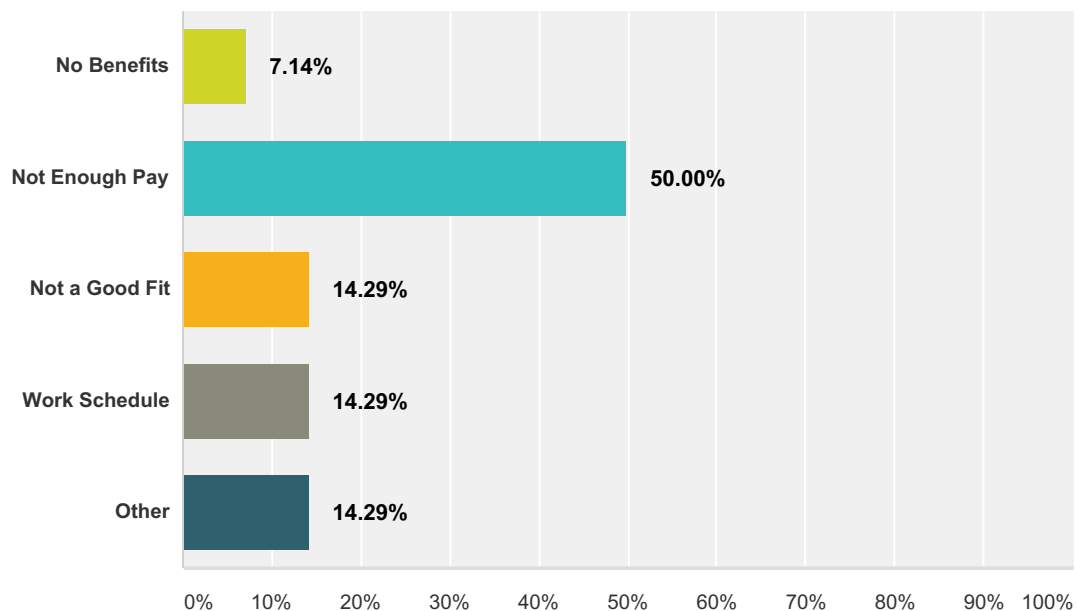


Answer Choices	Responses	
Yes	77.05%	47
No	22.95%	14
Total		61

2014/15 VR Client Satisfaction Survey

Q5 If no, what needs are not being met by your job?

Answered: 14 Skipped: 58



Answer Choices	Responses
No Benefits	7.14% 1
Not Enough Pay	50.00% 7
Not a Good Fit	14.29% 2
Work Schedule	14.29% 2
Other	14.29% 2
Total	14

#	Specify Other Reason	Date
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2014/15 VR Client Satisfaction Survey

1	Consumer just said issues.	10/14/2014 11:43 AM
2	Not enough hours.	10/2/2014 3:58 PM

2014/15 VR Client Satisfaction Survey

Q6 What did Nebraska VR provide that was most helpful to you?

Answered: 72 Skipped: 0

#	Responses	Date
1	Cannot think of anything off-hand.	12/31/2014 9:45 AM
2	They helped with filling out applications and job searching ideas	12/30/2014 4:18 PM
3	Helped consumer with their car.	12/30/2014 9:13 AM
4	Consumer said that they did not really get any help; just the counseling part and that was it.	12/26/2014 1:12 PM
5	Job security. Consumer does not think their job would have been possible without V.R.	12/26/2014 12:57 PM
6	Helped consumer find out what was out there for jobs.	12/23/2014 4:09 PM
7	Told consumer to follow up with jobs.	12/23/2014 4:03 PM
8	Helped consumer become a truck driver; gave consumer the opportunity to go to school.	12/23/2014 3:06 PM
9	Help looking for jobs.	12/19/2014 11:06 AM
10	Someone to listen to consumer.	12/18/2014 4:48 PM
11	Helping consumer put in applications for different jobs.	12/18/2014 4:01 PM
12	The interview process.	12/18/2014 12:05 PM
13	The handles in consumer's kitchens, doors and bars in the bathroom. Everything V.R. did helped.	12/18/2014 11:52 AM
14	Well I feel that they didn't help me that much. I worked with Dave and he would only let me do one thing at a time. If I wanted to fill out 3 applications, I needed his help but he would have me come in 3 different times to do this. He would only do one thing with me at a time and I was having to take the city bus a lot, when I could have gone into the VR office a couple of times and got everything done in one or two trips.	12/16/2014 5:02 PM
15	He said that V.R. helped him with interviewing skills and also filling out applications.	12/16/2014 10:25 AM
16	Helped consumer pay for school and tried to help consumer achieve.	12/12/2014 3:47 PM
17	Consumer said that V.R. did not really help; consumer mostly did things on their own.	12/12/2014 3:31 PM
18	The Placement Specialist, who helped consumer find a job.	12/8/2014 4:38 PM
19	Hearing aids.	12/8/2014 3:56 PM
20	They helped with job placement and car repairs.	12/8/2014 11:45 AM

2014/15 VR Client Satisfaction Survey

21	Got consumer a job.	12/3/2014 4:24 PM
22	they helped with job placement	12/3/2014 3:27 PM
23	Helped consumer get on the Project Search job program.	12/1/2014 3:09 PM
24	Helped consumer understand how to fill out a job application.	12/1/2014 11:26 AM
25	Consumer could not think of anything.	11/26/2014 1:26 PM
26	A new leg and shared other resources with consumer.	11/25/2014 3:07 PM
27	Helped consumer look for a job online and with interview skills.	11/21/2014 4:50 PM
28	Help filling out applications.	11/18/2014 4:10 PM
29	Help financially with school.	11/18/2014 3:39 PM
30	Help with getting ready for college.	11/17/2014 12:09 PM
31	Consumer does not remember working with V.R.	11/11/2014 4:00 PM
32	Helped find a job, made it easier for consumer to do interviews and help with references.	11/11/2014 3:06 PM
33	Helping consumer find a part-time job.	11/11/2014 2:21 PM
34	Help finding and keeping a job.	11/10/2014 2:35 PM
35	The job placement part.	11/10/2014 2:07 PM
36	Provided an interview.	11/10/2014 1:21 PM
37	Doing resumes.	11/10/2014 1:10 PM
38	Hearing aids for class.	11/7/2014 1:59 PM
39	Getting consumer back on the right track with a job.	11/6/2014 9:11 AM
40	A new set of work boots and to just be able to talk to someone, whether they needed a new job or not.	11/5/2014 4:12 PM
41	Help pay for school.	11/5/2014 12:18 PM
42	Helped consumer get an outfit for job interviews.	11/4/2014 4:21 PM
43	Hearing aids.	11/3/2014 3:12 PM
44	The money to go back to school.	10/24/2014 4:56 PM
45	The support.	10/24/2014 3:24 PM
46	Assistance with tools.	10/20/2014 4:01 PM
47	Helped consumer find different applications.	10/20/2014 1:56 PM

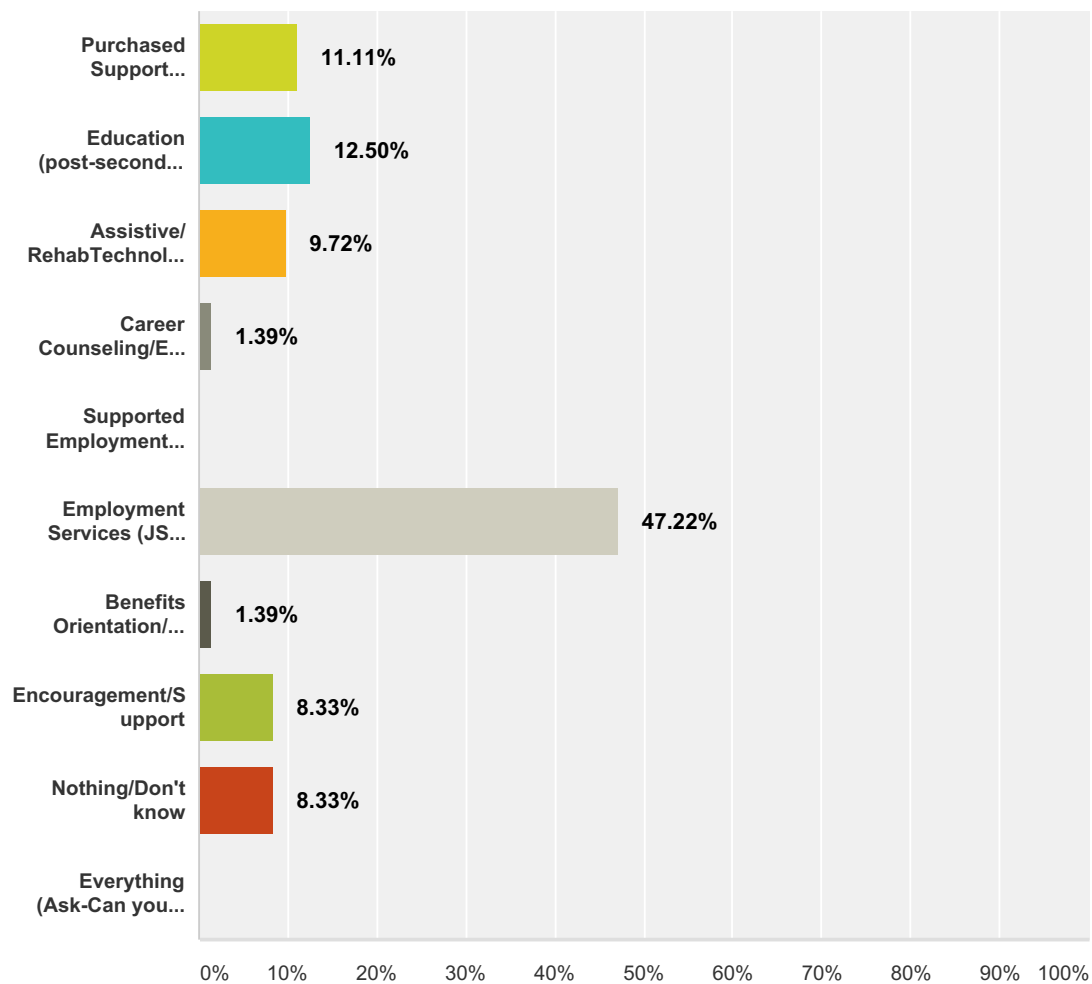
2014/15 VR Client Satisfaction Survey

48	Where to start with the job process.	10/20/2014 1:52 PM
49	Just knowing that consumer had someone there for them if they were going through a situation.	10/16/2014 12:13 PM
50	Consumer said V.R. did not help with anything. They found their job on their own.	10/16/2014 10:40 AM
51	The funds to go to college.	10/16/2014 9:52 AM
52	Helped consumer prepare for interviews, what to say and what to wear. It was very helpful.	10/14/2014 2:56 PM
53	Agressiveness on job leads that came up that were full-time.	10/14/2014 12:04 PM
54	Money for a class for work.	10/14/2014 11:43 AM
55	Information on jobs.	10/14/2014 11:36 AM
56	Options for the future.	10/13/2014 10:50 AM
57	Helped consumer with school.	10/10/2014 4:40 PM
58	Job placement	10/10/2014 1:39 PM
59	Helped consumer find jobs that were regularly available; places that honestly needed the help and did not just have the sign up, but really did not need the help.	10/10/2014 10:01 AM
60	Helped consumer try to find jobs.	10/8/2014 1:47 PM
61	Helped consumer figure out what job field to go in to. Also, got consumer steel toed boots.	10/7/2014 5:03 PM
62	Help consumer find a job.	10/7/2014 4:47 PM
63	Helped consumer find a job, with work clothes and gas.	10/6/2014 2:27 PM
64	Getting consumer through school and helping them find a job.	10/6/2014 10:40 AM
65	Hearing aid.	10/3/2014 10:39 AM
66	Extra money to help consumer get through college.	10/3/2014 10:27 AM
67	Getting back into the swing of things (routine) and back into the public.	10/2/2014 3:59 PM
68	Getting hearing aids and help paying for school.	10/2/2014 12:46 PM
69	Hard to say, everything they have done has been great. The training classes were great. Purchased a table for consumer to use for their back.	10/2/2014 12:01 PM
70	Received a bus pass a few times and a phone card to call V.R. and employers. Really liked working with Patty and David.	10/2/2014 10:54 AM
71	Telling consumer where to go to get back on their ADHD medications.	10/1/2014 3:19 PM
72	Emotional support and help finding employment.	10/1/2014 10:00 AM

2014/15 VR Client Satisfaction Survey

Q7 Mark the category the client indicated was the most helpful.

Answered: 72 Skipped: 0



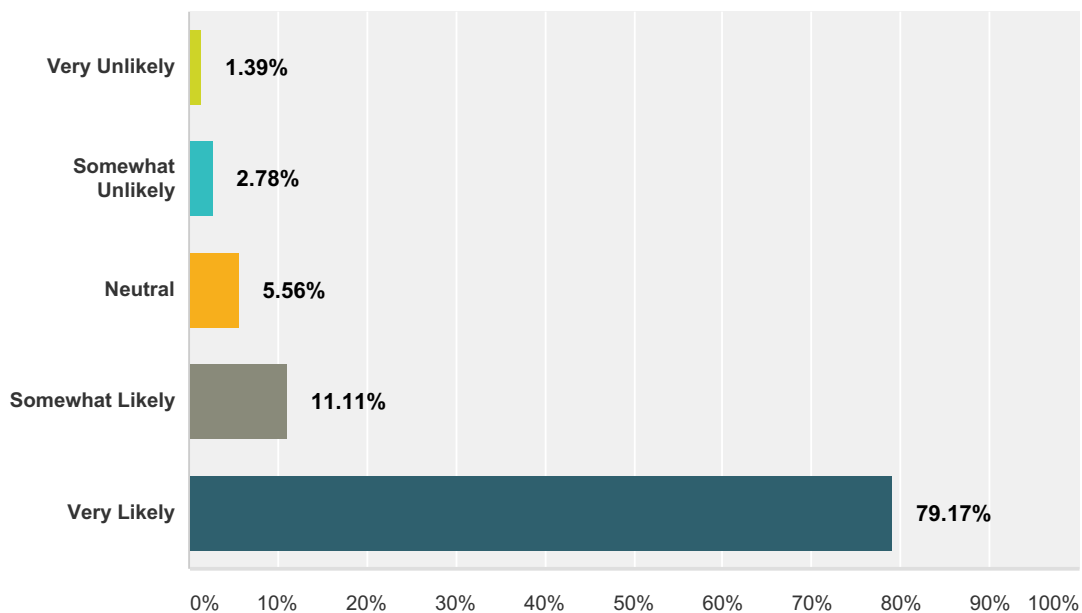
Answer Choices	Responses	
Purchased Support Services (clothing, gas, bus tickets, auto repair, interpreter, etc.)	11.11%	8

2014/15 VR Client Satisfaction Survey

Education (post-secondary training)	12.50%	9
Assistive/ RehabTechnology (Assistive device, hearing aids, prosthesis, medical goods, home/vehicle mods)	9.72%	7
Career Counseling/Evaluation (Career planning, vocational evaluation, etc.)	1.39%	1
Supported Employment (Goodwill, Community Alliance, DD Provider, Autism Center of Nebraska, etc.)	0.00%	0
Employment Services (JSS, application/resume assistance, interview prep, advocating with employers, etc.)	47.22%	34
Benefits Orientation/Benefits Analysis	1.39%	1
Encouragement/Support	8.33%	6
Nothing/Don't know	8.33%	6
Everything (Ask-Can you be more specific?)	0.00%	0
Total		72

Q8 How likely are you to recommend Vocational Rehabilitation to a friend or family member?

Answered: 72 Skipped: 0



Answer Choices	Responses	
Very Unlikely	1.39%	1
Somewhat Unlikely	2.78%	2
Neutral	5.56%	4
Somewhat Likely	11.11%	8
Very Likely	79.17%	57
Total		72

2014/15 VR Client Satisfaction Survey

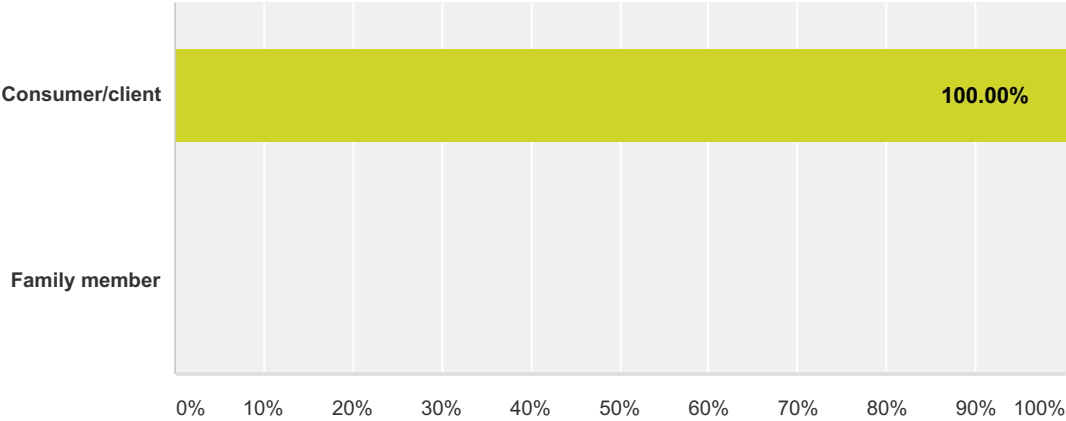
Q9 Please share any other comments or suggestions you may have.

Answered: 2 Skipped: 70

#	Responses	Date
1	Consumer said that maybe she would have had a better experience with a different counselor, but did not have a choice.	12/26/2014 1:13 PM
2	He said that he was very happy with the services he received and he said, "I couldn't have done it without them (VR)."	12/16/2014 10:25 AM

Q10 Who did you talk with?

Answered: 72 Skipped: 0

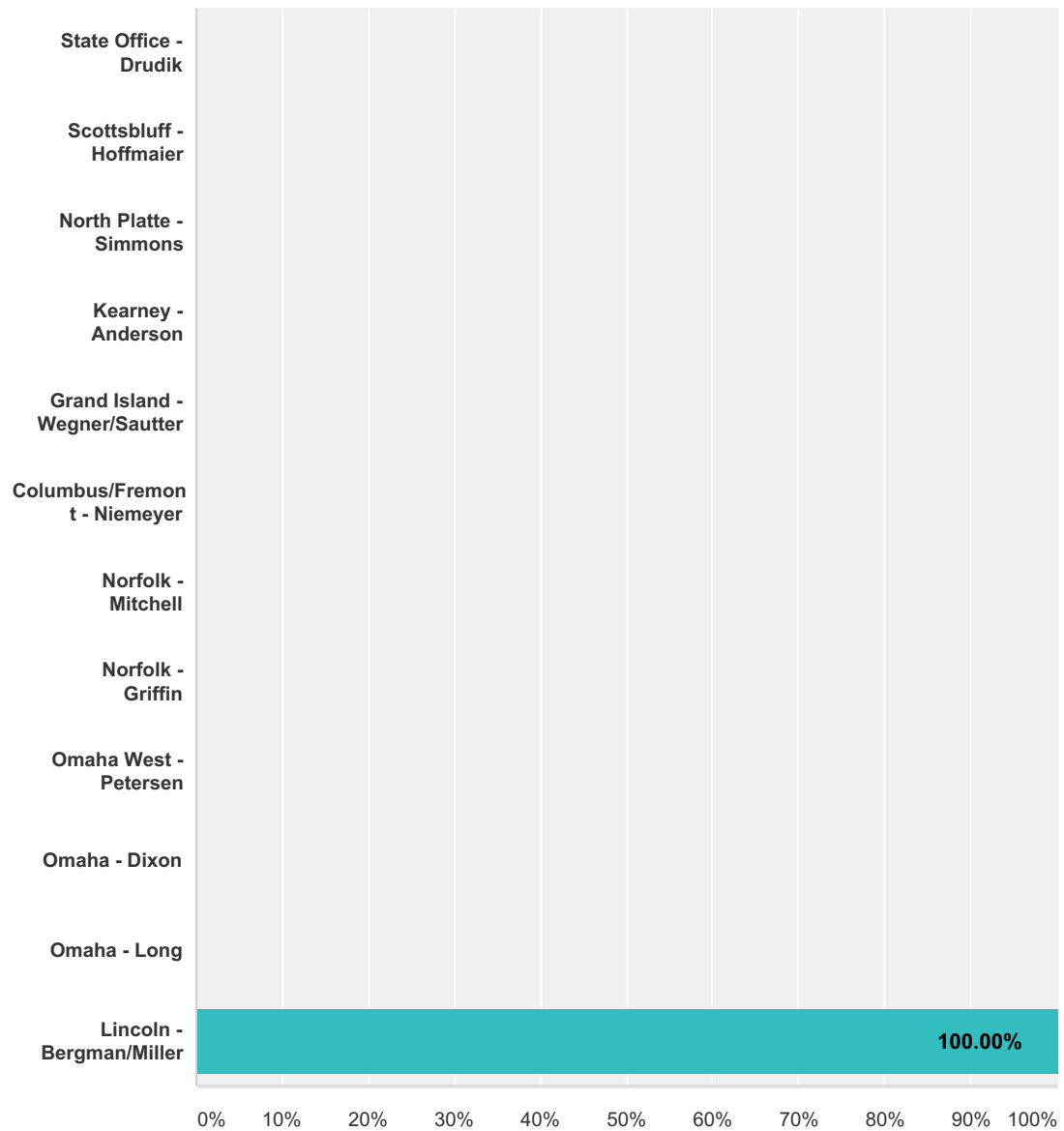


Answer Choices	Responses	
Consumer/client	100.00%	72
Family member	0.00%	0
Total Respondents: 72		

2014/15 VR Client Satisfaction Survey

Q11 Which VR Team served this client?

Answered: 72 Skipped: 0



2014/15 VR Client Satisfaction Survey

Answer Choices	Responses
State Office - Drudik	0.00% 0
Scottsbluff - Hoffmaier	0.00% 0
North Platte - Simmons	0.00% 0
Kearney - Anderson	0.00% 0
Grand Island - Wegner/Sautter	0.00% 0
Columbus/Fremont - Niemeyer	0.00% 0
Norfolk - Mitchell	0.00% 0
Norfolk - Griffin	0.00% 0
Omaha West - Petersen	0.00% 0
Omaha - Dixon	0.00% 0
Omaha - Long	0.00% 0
Lincoln - Bergman/Miller	100.00% 72
Total	72